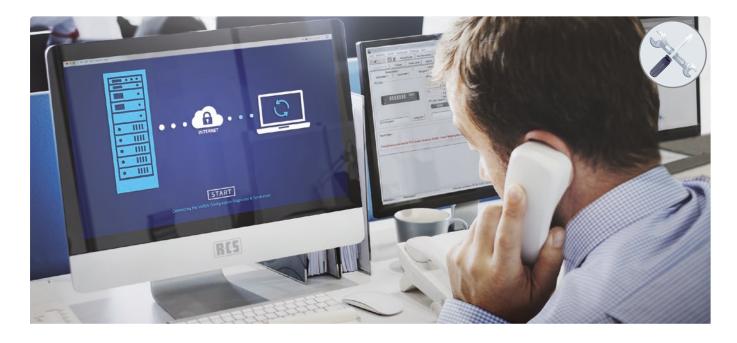
DIAGNOSTICS AND REMOTE ASSISTANCE

REMOTE CONFIGURATION AND DATA EXCHANGE OF RCS SYSTEMS





WHAT CAN BE CONFIGURED AND CONTROLLED VIA REMOTE ACCESS?



- + Change of chime times
- + Calibration of speakerlines
- + Button programming of the microphone stations
- + Change or assign alarmtexts or other messages
- + Read out status / error messages from the system controller and emergency power management (maintenance work)
- + Define zones for background music
- + Activate or deactivate line monitoring
- + and much more

SAMPLE CALCULATION* ON-SITE SERVICE REMOTE ACCSESS ้งร Arrival/Departure (6 hours) 450,00€ Arrival/Departure (not applicable) 0,00€ Kilometers flat rate (560km) 308,00€ Kilometers flat rate (not applicable) 0,00€ **Working time** (1 hour) Hourly billing mode: 85,00€ 85,00€ Working time (4x 15min*) 136,00€ Billing mode every 15 minutes 34,00€ **9 Total service costs:** 843,00€ **Total service costs:** 136,00€ *This calculation example compares the upcoming costs of a on-site service with the costs for a service via remote access to an RCS system. A service assignment with a journey of approx. 280 km (one way) was set as an example here.

DIAGNOSTICS AND REMOTE ASSISTANCE

REMOTE CONFIGURATION AND DATA EXCHANGE OF RCS SYSTEMS







- + Robust industrial PC
- + Emergency power supplied by the PA system
- + optionally with WLAN and LTE module

Description

With the service and diagnosis PC SPC-200A, the status of the PA system can be read out quickly, easily and without long journeys by remote access and changes can be made to the configuration.

A wired network connection (10/100/1000 MBit) with internet access is required for communication. If this is not possible, the system can be optionally expanded with a WLAN or LTE module.

Compared to the conventional assignments of our service employees, problems or settings on the PA system can be solved quickly and cost-effectively (see sample calculation) by RCS or other authorized specialists.

Please consider the following features:

- Protected remote access to the PA system from external.
- Possibility for quick remote diagnosis in the event of a fault or change in the system configuration..
- In combination with a new RCS installation system, it is already factory-wired and preconfigured.

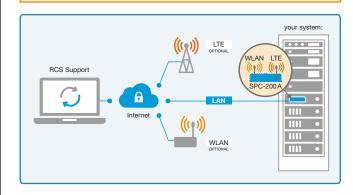
*

What hardware is required on site?

- Ideally an network connection (10/100/1000 Mbit) with internet access
- Option 1: WLAN access in connection with the additional module WLAN option SPW-100A
- Option 2: Via mobile data connection (LTE) with the additional module SPL-100A. Please check network coverage in advance. The installer / operator provides the SIM card with the data volume

Technical data	SPC-200 A
Operating system / CPU	Windows 10 / 64 Bit; Intel Atom® E38xx processor
Memory / Storage	4 GB RAM / 64 GB SSD
Interfaces	2x Ethernet (10/100/1000 Mbit/s), 2x miniPCle, 2x COM (RS-232/422/485), 2x SIM card holder, 1x USB 3.0, 3x USB 2.0, VGA, DVI, mSATA, Mic-in, Line-Out
Optional modules	WLAN- or LTE-Module
Power supply	9-48 V DC (max. 60 W)
Emergency power supply	via PA system
Mounting type	DIN rail; 35 mm
Dimensions (WxHxD) / Weight	150mm x 37mm x 105mm; 690 g

Note: The **SPC-200 A** is only available for RCS systems. Our sales and planning team is at your side for further information and detailed questions.



Model designation

Service and Diagnostic PC	SPC-200 A	
Industrial PC for remote configuration and Data exchange of RCS systems		
optional accessories:		
LTE option, Module for Service- and Diagnostic PC	SPL-100 A	
WLAN option, Module for Service- and Diagnostic PC	SPW-100 A	